

WINNIPEG, MB - CANADA

Address/Office Information

Venue Street Address:

Bell MTS Place 300 Portage Avenue Winnipeg, MB R3C 5S4

Venue Address for Load-in & Deliveries:

Bell MTS Place 300 Portage Avenue Winnipeg, MB R3C 5S4

Note: 255 Carlton Street Loading Ramp

Office Address:

True North Sports + Entertainment 345 Graham Avenue Winnipeg, MB R3C 5S6

Main Number: (204) 987-7825 Main Fax Number: (204) 926-5555 Security/Loading Ramp: (204) 926-5599

Venue Contact Information

Senior Vice-President, Venues & Entertainment - Kevin Donnelly

Ph: (204) 926-5503 Email: kdonnelly@tnse.com

Director, Entertainment Marketing - Alayne Nott

Ph: (204) 926-5552 **Cell:** (204) 770-9212 **Email:** anott@tnse.com

Manager, Venue Bookings & Special Projects - Andrea Burgoyne

Ph: (204) 926-5558 **Cell:** (204) 430-5441 **Email:** aburgoyne@tnse.com

Director, Event Production - Kevin Clifford

Ph: (204) 926-5597 Cell: (204) 250-7218 Email: kclifford@tnse.com

VP, Facilities Operations - Ed Meichsner

Ph: (204) 926-5590 **Cell:** (204) 795-2658 **Email:** emeichsner@tnse.com

Director, Security + Event Management - Kim Boulet

Ph: (204) 926-5551 Cell: (204) 330-0093 Email: kboulet@tnse.com

Manager, Inventory + Events - Cody Mercer

Ph: (204) 926-5618 **Cell:** (204) 391-5428 **Email:** cmercer@tnse.com





Box Office Contact Information

Main Box Office located within Bell MTS Place – Portage & Donald Entrance.

Ticketing Administrator – Krystalynn Baldon

Catering Contact Information

Company: Centerplate Catering Manager – **Amy Fazackerley Ph:** (204) 926-5660 **Email:** amy.fazackerley@centerplate.com

Promoter / Artist Contact Number Information

Promoter Phone No.:

204-926-5741

Confirm assigned numbers with building contact.

Available Room Phone No.:

(204) 926-5626

(204) 926-5627

(204) 926-5628

(204) 926-5629

(204) 926-5630

(204) 320 3030

(204) 926-5631

Confirm assigned numbers with building contact.

Note: We do not have lines tied to the rooms, they can be moved around to accommodate the show's needs.

Installation of extra phone lines may result in an additional charge. Lines can also be installed in team rooms if required.

Dialing instructions for outside calls: Dial 9

Callers must dial area code with phone number (10-digit dialing).

Local calls require Area Code (204).

Analog lines: Analog for touring shows only

Cost per line: \$150/line

DSL available: Yes, 50/5Mb

DSL line charge: Same as above

DSL managed by: Bell MTS Place IT

We do not deal with Bell MTS for lines, all phones and internet lines are managed internally





Multi-purpose & Dressing Rooms

The following rooms are premier artist rooms located nearest South-East stage position. Each room (except Green Room & Star 3) has individual washroom and shower facilities, as well as carpeting and dimmable lighting (Star 3 has shared facilities with AHL Moose team complex). Phone/internet service available upon request.

Star Room 1: Suitable for 1-3 people. Star Room 2: Suitable for 1-8 people. Star Room 3: Suitable for 1-8 people. Green Room: Suitable for 1-4 people.

The following rooms are locker room style rooms with shower facilities and located at the South end of the venue. (Note: DR1 & DR2 located nearest to loading docks).

Phone/internet service available upon request.

Located outside of each room are small office areas with available internal phone line (can dial out, but incoming calls n/a).

Dressing Room 1: Large locker room.

Dressing Room 2: Large locker room.

Dressing Room 3: Extra-large locker room.

AHL Moose Team Complex may be available upon request.

The following rooms are locker room style rooms with shower facilities and located at the North-East end of the venue.

Phone/internet service available upon request.

Dressing Room 5: Medium locker room (*Note:* Most often used as Promoter Office).

Dressing Room 6: Medium locker room (*Note:* Used as Police Room).

One (1) Extra-large multipurpose space suitable for catering or media rooms also available and located at the East side of the venue. Smaller Annex space can be used for tour catering overflow and is equipped with fridges & industrial sink (200 amp power supply is located 150 feet away).

Winnipeg Jets Alumni Lounge, True North Lounge and Exchange Restaurant available with advance request for VIP/Meet & Greet events. Located at the North-East end of the venue.





Load In Details

Location: Loading ramp/dock is located off the East side of Carlton Street – 255 Carlton St.

Door Size: 17' high x 18' wide.

Dock/Bay: Dock C - (Primary dock) -3×36 " high positions.

Dock A - 1 x 36" high position / 2 x 24" high positions.

Dock $B - 2 \times 24$ " high position.

Push Distance: 30 – 100 feet.

Production equipment can be loaded from upstage center or stage left areas of the building.

Case Storage: Back stage areas are available (adjacent to loading ramp).

Storage in hallways adjacent to indoor loading dock area.

Limited locations in N.E. and N.W. corners off the floor in non-public areas.

Parking Details

Up to eight (8) vehicles (combination buses/trailers) can be parked indoors in the loading area, plus three (3) on the loading ramp. Fire lane required – minimum 4-foot clear path.

Dock C – 3 x 36" capable of accommodating Tractors with trailers.

Dock B − 2 x 24" capable of accommodating 2 Buses/Trailers.

Dock A – 1 x 36" capable of accommodating 1 Bus/Trailer.

Dock A $- 2 \times 24''$ capable of accommodating 2 Buses/Trailers.

Note: Limited use of 36" Dock/Bay in Dock A from October to May during Hockey Season.

Shore power available in Docks A & B.

Off-site parking can be arranged in advance through venue.

Street Permits may be required and can be arranged in advance through the venue.

Additional costs may apply.

Security available upon request (24/7 Building).





Labour

Supplied by: **NASCO**.

Booking assignments should be arranged through:

Manager, Event Production - Kevin Clifford

Ph: (204) 926-5597 **Cell:** (204) 250-7218 **Email:** kclifford@tnse.com

Minimum Crew: Steward + 1 head per department utilized (e.g. audio, electrics,

video, carpentry, wardrobe etc.).

Minimum Call: 4 Hours. Rehearsal Call: n/a

Show Call: 30 minutes prior to curtain.

Meal Penalty: After 5 hours.

Coffee Breaks: 5 minutes for every hour worked to a maximum of 15 minutes.

Note: Straight time on Sundays and after midnight, except when call starts after midnight or if load-out exceeds 4 hours.

Holidays -1.5 x rate up to 11 hours, 2 x rate for 12 hours plus.

Crew calls cannot be reduced less than 24hours prior to scheduled crew call.

Stage

(1) Modular portable staging, 4-6' high, in 4" increments. Sico stage 8 x 8' sections. Skirting and mats available.

Maximum stage dimensions:

If combined with scaffolding = 72' x 48'

Stage Wings:

4 x 8 platforms available (limited).

Distance from back wall depends on access required, stage size and promoter needs.

Risers: Stairs: Multiple – 4 x 8 x 18" high. 2 – 4 Sets.

Note: Fire aisle stage left & right – minimum 4' clear path required.





Floor

Floor Width / Floor Depth:

Ice surface – 85 x 200, Concert south end retraction 85 x 223.

Floor Surface:

Concrete (summer) or ice deck (hockey season).

Dashers:

Removable – can be removed at stage end to provide larger floor space. Lift outs at each stairway for public access.

Rigging

Floor to high steel: 98 feet Floor to low steel: 82 feet

Span widths: vary Beam widths: vary

Perlins available for riggings: n/a Rigging obstructions: Clock centre

hung & house PA.

Riggers allowed to high and low rig: yes

Rigging / roof beams – combination of "I" beams and tubing.

Note: Venue rigging map available upon request.

Score Clock / Video Screens

Maximum Trim height: 64 feet Dimensions: Approx. 24 x 24

Partially recesses into rigging beams so rigging through may be necessary.

Video screens usable but not removable (extra cost).

3 x In-house cameras available.

Various camera positions available.

LED Power Ring also available (extra cost).

Power

Power located upstage left -5×400 amp $/ 1 \times 200$ -amp FOH left - 200 amp, FOH right - 200amp 2×200 amps located in Dock A & B All power 120/208 3 phase 5 wire.

\$1.25/amp





Event & Building Supplies

Forklifts: Supplied by venue (2 available).

Operated by NASCO.

Barricade: Supplied by venue.

Operated by NASCO. Blow through – 104 feet.

Bicycle Rack: Galvanized flat-foot, 640 feet.

Spot lights: Supplied by venue (6 x Xenon 2K super-troopers / 2 x Xenon 2.5K).

Operated by NASCO. Location – Catwalk.

House Lights: Controlled from press box via building computer system.

Operated by Venue.

Com type: Wired & wireless. Headsets/com packs supplied by venue.

House Drapes: Supplied by venue, installed by NASCO.

Flame resistant black material, non-reflective, sound absorbing. Located upper bowl, and movable system to shrink house.

Pipe & Drape: Black, 100 linear feet available (additional available from outside supplier).

Furniture: 6 full sets available upon request.

Laundry: Commercial units; 1 Washer / 1 Dryer available if available.

Towels: Supplied by Centerplate.

HVAC: Can be turned on/off and adjusted as needed.

(Venue is broken into 4 quadrants, independently controlled air flow/temp

can be adjusted to accommodate event needs).

Alarms/

CO Detectors: CO detectors, smoke alarms & heat detectors.

Police/Escort: Upon request.





Event & Area Services

Nearest Hospital: Health Science Centre – (204) 787-3167 / Emergency - 911

www.hsc.ca

Doctor:Available upon requestMassage Therapy:Available upon requestChiropractic Care:Available upon requestDentist:Available upon request

Nearest Pharmacy:

(Post Office)

24 Hour Pharmacy:

(Post Office)

Rexall Pharma Plus – City Place – access via skywalks from venue.

Shoppers Drug Mart – 43 Osborne Street

Hotels near Venue: Alt Hotel Winnipeg – 410 Donald Street – (431) 800-4279

Radisson Hotel Winnipeg – 288 Portage Avenue – (204) 956-0410

(Listed by proximity) Delta Winnipeg Hotel – 350 St. Mary Avenue – (204) 942-0551

The Fairmont Winnipeg – 2 Lombard Place – (204) 957-1350 The Fort Garry Hotel – 222 Broadway – (204) 942-8251

Restaurants: Exchange Restaurant & Beer Market – Inside venue (event based

hours of operation).

Moxie's Classic Grill – Inside venue – Portage & Donald Entrance Tavern United – across the street from venue – SW corner.

Samurai Sushi – across the street from venue – NW corner.

Brown's – across the street from venue – NE corner.

Shark Club – 233 Hargrave (in City Place Mall).

Shopping: City Place – access via skywalks from venue.

Portage Place – access via skywalks from venue.

Coffee Shops: Tim Horton's – located inside Venue (event based hours of

operation) and City Place Food Court.

Starbucks – located inside Radisson Hotel Winnipeg or Portage Place.

Banks: CIBC – located in City place – access via skywalks from venue.

RBC – located in MB Hydro building – access via skywalks

from venue.

