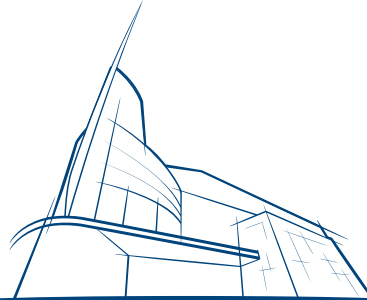




# *PRODUCTION* **GUIDE** *VERSION 2*

**AMWAY CENTER | ORLANDO, FL**  
**400 West Church Street, Orlando, FL 32801**  
**[amwaycenter.com](http://amwaycenter.com)**



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# STAFF DIRECTORY

## Administration

**ALLEN JOHNSON** Executive Director  
allen.johnson@cityoforlando.net | 407.440.7070

**MICHAEL THOMPSON** Deputy Director  
michael.thompson@cityoforlando.net | 407.440.7007

**ROBERTA SCOTT** Executive Assistant  
roberta.scott@cityoforlando.net | 407.440.7008

**ADOLFINA ORTIZ** Administrative Specialist\*  
adolfin.ortiz@cityoforlando.net | 407.440.7071  
\* to the Executive Director

## Box Office

**SHARON CLAYTON** Box Office Manager  
sharon.clayton@cityoforlando.net | 407.440.7055

**CARY CLARK** Asst. Box Office Manager  
cary.clark@cityoforlando.net | 407.440.7056

## Finance

**CINDY MITCHUM** Business Operations Division Manager  
cindy.mitchum@cityoforlando.net | 407.440.7050

**MELINDA POOLE** Financial Analyst  
melinda.poole@cityoforlando.net | 407.440.7052

**CLYDE BOUTTE** Assistant Business Manager  
clyde.boutte@cityoforlando.net | 407.440.7051

**MELINDA RICHARDS** Accounting Specialist  
melinda.richards@cityoforlando.net | 407.440.7053

**MARK SMITH** Accountant  
mark.smith@cityoforlando.net | 407.440.7054

## Event Services

**ERIC STAUFER** Event Services Division Manager  
eric.stauber@cityoforlando.net | 407.440.7041

**ADAM CHARRIERE** Event Coordinator  
adam.charriere@cityoforlando.net | 407.440.7045

**ASHLEY COOPER** Event Coordinator  
ashley.cooper@cityoforlando.net | 407.440.7043

## Marketing

**KIRK WINGERSON** Marketing Division Manager  
kirk.wingerson@cityoforlando.net | 407.440.7024

**TANYA BOWLEY** Marketing and Promotions Manager  
tanya.bowley@cityoforlando.net | 407.440.7020

**MORGAN WILLIAMS** Marketing and Group Services  
morgan.williams@cityoforlando.net | 407.440.7021

**JEN LANEY** Social Media Coordinator  
jennifer.laney@cityoforlando.net | 407.440.7022

## Operations

**CHARLES P. LEONE, JR.** Operations Division Manager  
charles.leone@cityoforlando.net | 407.440.7060

**MARSHALL PALMER** Operations Manager  
robert.palmer@cityoforlando.net | 407.440.7061

**OLLIE RIVES** Maintenance Manager  
ollie.rives@cityoforlando.net | 407.440.7030

**BOB DOOL** Engineering Manager  
bob.dool@cityoforlando.net | 407.440.7031

## Security

**ED BOYENS** Security Manager  
edward.boyens@cityoforlando.net | 407.440.7012

**ROSE GRACE** Security Manager  
rose.grace@cityoforlando.net | 407.440.7011

**SECURITY COMMAND**  
securitycommand@cityoforlando.net | 407.440.7010



# GENERAL INFORMATION

## Address/Shipping Address

### AMWAY CENTER

400 West Church Street  
Suite 200  
Orlando, FL 32801-2515

Tel: (407) 440-7000

Fax: (407) 440-7001

## Directions to Amway Center

### From the North:

Follow I-4W to exit 82B to Anderson Street. Turn right onto Division Street. Turn right onto West Church Street. The Amway Center will be on the right side.

### From the South:

Follow I-4E to 82B for South Street on the right. Continue straight on Garland Avenue. Turn Left on West Church Street. The Amway Center will be on the left side.

### From the West:

Take FL-408E (Toll Road) to exit #9 toward US-92/US-17/US-441 (Toll Road). Merge onto Carter Street. Turn left at South Orange Blossom Trail/US-17/US-92. Turn right onto West Church Street. The Amway Center will be 6 blocks down on the right side.

### From the East:

Take FL-408W (Partial Toll Road) to exit #11A toward Rosalind Avenue (Toll Road). Turn left at FL-15E/East South Street. Turn right onto South Division Avenue and then right onto Church Street. The Amway Center will be on the right side.

## Airports

### ORLANDO EXECUTIVE AIRPORT (4 Miles)

Orlando Executive Airport is located 4 miles from the Amway Center. For your convenience, the following charter air services are located there; Sheltair Aviation and Showalter Flying Service.

### Sheltair Aviation

321 North Crystal Lake Drive  
Orlando, Florida, 32803

Tel: (407) 896-2799

Fax: (407) 581-5652

### Driving Directions:

#### Amway Center to Sheltair Aviation:

1. Head east on Church Street to South Garland Avenue, (go 0.1 mi)
2. Turn left onto South Garland Avenue, (go 0.4 mi)
3. Turn right onto West Robinson Street, (go 2.2 mi)
4. Turn right onto North Crystal Lake Drive, (go 492 ft)
5. Make a U-turn, Sheltair Aviation will be on the right.

#### Sheltair Aviation to Amway Center:

1. Head northwest on N Crystal Lake Drive toward East Robinson Street, (go 450 ft)
2. Take the first left onto East Robinson Street, (go 2.3 mi)
3. Turn left onto North Hughey Ave, (go 0.4 mi)
4. Take the 3rd right onto West Church Street, Amway Center will be on your left.

### Showalter Flying Service

400 Herndon Avenue  
Orlando, Florida 32803

Tel: (407) 894-7331

Fax: (407) 894-5094

### Driving Directions:

#### Amway Center to Showalter Flying Service:

1. Head east on Church Street to South Garland Avenue, (go 0.1 mi)
2. Turn left onto South Garland Avenue, (go 0.4 mi)
3. Turn right onto West Robinson Street, (go 2.3 mi)
4. Turn left onto Maguire Blvd, (go 0.5 mi)
5. Turn right onto East Colonial Drive, (go 0.4 mi)
6. Turn right onto Herndon Avenue, (go 0.2 mi)
7. Slight right onto Elwell Avenue to Terminal.

#### Showalter Flying Service to Amway Center:

1. Head north on Elwell Avenue toward Herndon Avenue, (go 203 ft)
2. Continue onto Herndon Avenue, (go 0.2 mi)
3. Turn left onto E Colonial Drive, (go 0.4 mi)
4. Turn Left onto Maguire Blvd, (go 0.5 mi)
5. Turn right onto East Robinson Street, (go 2.3 mi)
6. Turn left onto North Hughey Avenue, (go 0.4 mi)
7. Take the 3rd right onto West Church Street, Amway Center will be on your left.

#### ORLANDO INTERNATIONAL AIRPORT (13 Miles)

One Airport Boulevard  
Orlando, FL 32837

Tel: (407) 825-2001 (General Inquiries)

Tel: (407) 825-8463 (Flight Information)

Airport Code: MCO

Airport Use: Commercial

orlandoairports.net

#### Driving Directions:

##### Amway Center to Orlando International Airport:

1. Start at 400 West Church Street going toward South Hughey Avenue, (go 0.1 mi)
2. Turn Right on South Hughey Avenue (go 0.1 mi)
3. Take ramp onto I-4 Westbound, (go 0.6 mi)
4. Take exit #82A/SR-408 onto SR-408 Eastbound toward Titusville (Toll Road), (go 4.7 mi)
5. Take exit #14 (SR-436) onto Lake Underhill Road (Toll Road), (go 0.5 mi)
6. Turn Right on South Semoran Boulevard (SR-436 South), (go 6.1 mi)
7. Continue on Airport Boulevard toward Orlando Int'l Airport, (go 0.7 mi)
8. Follow signs to terminal

##### Orlando International Airport to Amway Center:

1. Start going toward the Airport Exit on Airport Boulevard, (go 1.2 mi)
2. Take Left ramp onto Airport Boulevard toward Terminal B/North Exit (SR-436 Toll Road)/SR-528, (go 1.9 mi)
3. Continue on South Semoran Boulevard (SR-436 North), (go 6.1 mi)
4. Take ramp onto SR-408 (Toll Road) West toward Downtown/Orlando (Toll Road), (go 3.6 mi)

5. Take exit #11A/Rosalind Avenue/Hospital (Toll Road) (go 0.5 mi)
6. Turn Left on East South Street (SR-15 North) (go 0.5 mi)
7. Turn Right on South Garland Avenue, (go 0.1 mi)
8. Turn Left onto West Church Street, (go 0.1 mi)

For your convenience, the following charter air services are located at the Orlando International Airport.

#### Galaxy Aviation of Orlando (MCO)

9425 Tradeport Drive  
Orlando, Florida 32827

Tel: (407) 851-8304

Fax: (407) 855-9588

#### Galaxy Aviation to Amway Center:

1. Head north on Tradeport Drive toward Binnacle Way (go 1.6 mi)
2. Take ramp onto FL-528 W (Partial toll road) (go 9.4 mi)
3. Keep Right at fork for I-4 E/Downtown Orlando/merge onto I-4 East (go 10.5 mi)
4. Take exit 82B for South St (go 0.7 mi)
5. Go straight to Garland Avenue (go 0.1 mi)
6. Take left onto West Church Street, Amway Center will be on your left. (go 0.1 mi)

#### Amway Center to Galaxy Aviation:

1. Head east on West Church Street to South Hughey Avenue (go 0.1 mi)
2. Turn right onto South Hughey Avenue to I-4 West (go 0.1 mi)
3. Enter I-4 West (go 10.8 mi)
4. Take exit 72 to merge onto FL-528 E (Partial toll Road) (go 9.3 mi)
5. Take exit 9 toward Tradeport Drive/Conway Road (go 0.2 mi)
6. Turn right onto Tradeport Drive (go 1.7 mi)
7. Make a U-Turn at Express Drive. Destination on Right. (go 0.2 mi)

**Signature Flight Support**

4215 Lindy Circle  
Orlando, FL 32827

Tel: (407) 825-6999  
Fax: (407) 856-5598

**Signature Flight Support to Amway Center:**

1. Head West on Lindy Circle to Binford Road (go 456 ft)
2. Take the 2nd right onto Tradeport Drive (go 2.1 mi)
3. Take the ramp to FL-528-W (Partial Toll Road) (go 9.4 mi)
4. Keep Right at fork for I-4 E/Downtown Orlando/merge onto I-4 East (go 10.5 mi)
5. Take exit 82B for South St (go 0.7 mi)
6. Go straight to Garland Avenue (go 0.1 mi)
7. Take left onto West Church Street, Amway Center will be on your left. (go 0.1 mi)

**Amway Center to Signature Flight Support:**

1. Head east on West Church Street to South Hughey Avenue (go 0.1 mi)
2. Turn right onto South Hughey Avenue to I-4 West (go 0.1 mi)
3. Enter I-4 West (go 10.8 mi)
4. Take exit 72 to merge onto FL-528 E (Partial toll Road) (go 9.3 mi)
5. Take exit 9 toward Tradeport Drive/Conway Road (go 0.2 mi)
6. Turn right onto Tradeport Drive (go 1.7 mi)
7. Turn left onto Lindy Circle / Destination will be on the left (go 0.2 mi)

**Hospitals****ORLANDO HEALTH (1.5 Miles)**

1414 Kuhl Avenue  
Orlando, FL 32806

Tel: (321) 841-5411  
Tel: (321) 841-5210 (Emergency Department)  
orlandohealth.com

**Driving Directions:****Amway Center to Orlando Health:**

1. Start at 400 West Church Street, going toward South Division Avenue
2. Turn Left on South Division Avenue, (go 0.6 mi)
3. Turn Left on West Gore Street, (go 0.2 mi)
4. Turn Right on Lucerne Terrace, (go 0.2 mi)
5. Turn Left on West Columbia Street, (go 0.2 mi)
6. Turn Right on Kuhl Avenue, (go 0.1 mi)
7. ORMC on the Right

**Orlando Health to Amway Center:**

1. Start at 1414 Kuhl Avenue, going toward West Underwood Street, (go 0.1 mi)
2. Turn Left on West Columbia, (go 0.2 mi)
3. Turn Right on Lucerne Terrace, (go 0.2 mi)
4. Turn Left on West Gore Street, (go 0.2 mi)
5. Turn Right on South Division Avenue, (go 0.6 mi)
6. Turn Right on West Church Street

**FLORIDA HOSPITAL – ORLANDO (3.5 Miles)**

601 East Rollins Street  
Orlando, FL 32803

Tel: (407) 303-5600  
floridahospital.com

**Driving Directions:****Amway Center to Florida Hospital:**

1. Go East on West Church Street towards South Hughey Avenue (go 0.1 mi)
2. Turn Left onto South Garland Avenue, (go 0.7 mi)
3. Merge onto I-4 East via the ramp on the Left (go 1.3 mi)
4. Take Princeton Street exit, exit #85 (go 0.2 mi)
5. Turn Right onto East Princeton Street ST/FL 438 (go 0.3 mi)
6. Turn Left onto Bedford Road (go 0.1 mi)
7. End at 601 East Rollins Street

**Florida Hospital to Amway Center:**

1. Start at 601 Rollins Street, going toward Bedford Road
2. Turn Left onto Bedford Road, (go 0.1 mi)
3. Turn Right onto East Princeton Street, (go 0.4 mi)
4. Turn Left to take ramp onto I-4 Westbound, (go 2.1 mi)
5. Take exit 82 to Anderson Street.
6. Turn right onto Anderson Street (0.1 mi).
7. Turn right onto Division Avenue (0.2 mi)
8. Turn right onto West Church Street.

**Hotels**

**GRAND BOHEMIAN HOTEL** (0.5 Miles)  
325 South Orange Avenue  
Orlando, FL 32801

Tel: (407) 313-9000  
Toll Free: (888) 213-9110  
grandbohemianhotel.com

**SHERATON ORLANDO DOWNTOWN HOTEL** (0.8 Miles)  
400 West Livingston Street  
Orlando, FL 32801

Tel: (407) 843-6664  
Toll Free: (800) 325-3535  
Fax: (407) 648-5414  
starwoodhotels.com

**EMBASSY SUITES ORLANDO-DOWNTOWN** (0.6 Miles)  
191 East Pine Street  
Orlando, FL 32801

Tel: (407) 841-1000  
embassysuitesorlandohotel.com

**CROWNE PLAZA ORLANDO DOWNTOWN** (0.9 Miles)  
304 West Colonial Drive  
Orlando, FL 32801

Tel: (407) 843-8700  
ichotelsgroup.com

**COURTYARD BY MARRIOTT ORLANDO DOWNTOWN**  
(1.4 Miles)

730 North Magnolia Avenue  
Orlando, FL 32803

Tel: (407) 996-1000  
Toll Free: (800) MARRIOTT  
orlandocourtyarddowntown.com

**DOUBLETREE BY HILTON ORLANDO DOWNTOWN** (1.9 Miles)  
60 South Ivanhoe Boulevard  
Orlando, FL 32804

Tel: (407) 425-4455  
doubletree1.hilton.com

**COMFORT SUITES – DOWNTOWN ORLANDO** (3.3 Miles)  
2416 North Orange Avenue  
Orlando, FL 32804

Tel: (407) 228-4007 (Main)  
orlandocomfortsuites.com

For additional hotel listings outside of downtown,  
please visit Orlando/Orange County Convention &  
Visitors Bureau's Web site at [orlandoinfo.com](http://orlandoinfo.com)

**CVB**

**ORLANDO/ORANGE COUNTY CONVENTION & VISITORS BUREAU**  
6700 Forum Drive  
Suite 100  
Orlando, FL 32821

Tel: (407) 363-5872  
Toll Free: (800) 972-3304  
orlandoinfo.com

The Orlando/Orange County Convention & Visitors Bureau, Inc. (Orlando CVB) is the only officially recognized sales and marketing organization for the Orlando and Orange County area. Chartered in 1983 as a private not-for-profit organization, Orlando CVB represents more than 1,450 private businesses that make up the area's tourism industry. Orlando CVB is dedicated to promoting the area as one of America's great vacation and meeting destinations and providing comprehensive, unbiased information to all travelers.



# BACKSTAGE INFORMATION

## Event Level Function Spaces

ROOM NAME	SQ. FEET	SHOWERS	RESTROOMS	DIST. TO END STAGE
Production Office 1	304			140 Ft.
Production Office 2	273			146 Ft.
Conference Room	472			130 Ft.
Green Room	982	X	X	143 Ft.
Star Dressing Room 1*	260	X	X	200 Ft.
Star Dressing Room 2*	354	X	X	220 Ft.
Star Dressing Room 3	312	X	X	200 Ft.
Star Dressing Room 4	257	X	X	215 Ft.
Star Dressing Room 5	260	X	X	143 Ft.
Star Dressing Room 6	256	X	X	95 Ft.
Official Locker Room 1	135	X	X	245 Ft.
Official Locker Room 2	157	X	X	245 Ft.
Officials Lounge	217			227 Ft.
Auxiliary Locker Room 1	1017	X	X	310 Ft.
Auxiliary Locker Room 2	847	X	X	255 Ft.
AFL Locker Room	2819	X	X	90 Ft.
Hockey Locker Room	1785	X	X	420 Ft.
Press Support**	1400			185 Ft.
Press Workroom**	850			220 Ft.

\* Rooms can be combined

\*\* Rooms can be combined

Rooms subject to availability.



## Amenities

**OFFICIALS LOUNGE** // Officials' Locker Rooms share a common lounge.

**AUXILIARY LOCKER ROOM 1** // Includes coaches office, training room and lockers.

**AUXILIARY LOCKER ROOM 2** // Includes coaches office, training room and lockers.

**AFL LOCKER ROOM** // Includes coaches office, coaches lockers, recreational room, training room and lockers.

**HOCKEY LOCKER ROOM** // Includes changing room, locker room and training room.

**PRESS SUPPORT** // Concert Catering Room.

*Wireless Access: Amway Center is equipped with phone and data capabilities.*

## Freight Elevator

**Freight Elevator 1** // (1) 15,000 lb

**Dimensions** // 9'4"W x 23'10"D x 10'H

**Access Door** // 9'W x 10'H

## Load In Information

**LOAD IN / LOAD OUT** // The Amway Center loading dock area is located at 400 South Street between Hughey Avenue and Division Avenue. South Street is the next major street to the south of Church Street.

**DOCKS AVAILABLE** // 5 during load in / 6 during load out. All Loading Docks can be closed while trucks are parked within loading dock.

**LOADING DOCK ENTRANCE** // Located on South Street (South) between Hughey Avenue (East) and Division Avenue (West).

**DOCK POWER** // Each loading dock is equipped with (2) services of 200 amps 3-phase power.

**DOCK LEVELER** // Available at each dock.

**LOADING DOCK TRUCK DOOR** // 8'W x 12'H

**ZAMBONI ROLL-UP ACCESS CLEARANCE** // 16'W x 14'H

**DRIVE IN RAMP CLEARANCE** // 18'W x 18'H  
Floor Access from Loading Dock Area (Closest to Security Office). During events, this ramp must remain clear for emergency vehicles.

**LOADING AREA SQUARE FOOTAGE** // 15,713 SF

**VOMITORY CLEARANCE** // 8'H

**TRUCKS/BUSES PARKED AT ONE TIME** // 5 in the dock, with additional parking in the GEICO Garage across South Street.

**OVERFLOW PARKING** // The GEICO Garage is located on South Street across from the loading docks. The GEICO Garage provides additional parking for up to 25 buses or trucks on first floor, East side.

## Concourse Elevation

LEVEL	HEIGHT
Event Floor	0'
Mezzanine (ADA)	16'-1"
Founders	25'-1"
Terrace Level (100 Level)	38'-6"
Club	56'-2"
Promenade (200 Level)	71'-6"
Last Row of Seating on Promenade Level	95'-8"
Sky	91'-11"
Press	101'-9"
Low Steel	103'
Roof	114'-6"



# BOOKING PROCEDURES

## ***Booking Contacts***

**SHANE HENRY** shane.henry@cityoforlando.net  
407.440.7040

**ERIC STAUFER** eric.stauber@cityoforlando.net  
407.440.7041

## ***Calendar of Events***

The Amway Center maintains an official event calendar for the booking of all available areas within the Amway Center. The public calendar found on our Web site is not the booking calendar. Please contact a Booking Manager for tentative open dates for your upcoming event. Clients interested in holding dates for upcoming events are required to complete an Event Request Form.

## ***Event Request Form***

Please contact a Booking Manager for an Event Request Form.

## ***Contract Execution***

The Amway Center will prepare a written contract to be signed by the client. All terms are subject to change until the contract has been signed and fully executed by both parties. Any additions made to the contract should be in writing and signed by both parties.

## ***Rent Deposit***

In addition to the rental contract, events may be required to provide a rental deposit. If tickets sales are not adequate to cover building expenses, the client may be required to make additional deposits prior to event date.

If deposits are not made by the agreed upon date, the event is subject to cancellation and deposit forfeited. Amway Center requires all clients to obtain their own insurance stating City of Orlando as Additional Insured. If insurance is not obtained by the client with 7 business days prior to event, event is subject to cancellation.

## ***Insurance & Indemnification Requirements***

Amway Center requires all clients to obtain their own insurance stating City of Orlando as Additional Insured. If insurance is not obtained by the client within 7 business days prior to event, event is subject to cancellation.

Bodily Injury\* – \$1,000,000

Property Damage – \$1,000,000

Additional Insured – City of Orlando

*\* Injury to, or death of one or more persons as a result of any one occurrence.*

## ***Settlement***

At the conclusion of the event, the client is responsible to settle all outstanding expenses and contractual fees.

At settlement, the client will be presented with proof of expenses acquired during client's events. (Example: Advertisement Expenses, Box Office Reports, Catering, Rent Balance, Taxes, Ticketing Expenses, Reimbursable Expenses, etc.)

## Electrical Show Power

LOCATION	AMPS	PHASE	VOLTS
Upstage Left	(3) 400	3	120/208 <sup>(1)</sup>
	(2) 200	3	120/208 <sup>(1)</sup>
	(2) 200	3	120/208 – Isolated <sup>(2)</sup>
	(1) 400	3	120/208 – Isolated <sup>(2)</sup>
Upstage Right	(3) 400	3	120/208 <sup>(3)</sup>
	(2) 200	3	120/208 <sup>(3)</sup>
	(2) 200	3	120/208 – Isolated <sup>(4)</sup>
	(1) 400	3	120/208 – Isolated <sup>(4)</sup>
Arena North Floor	(2) 200	3	120/208 <sup>(5)</sup>
	(1) 125	3	120/208 – Isolated <sup>(5)</sup>
Downstage Right Vom	(2) 200	3	120/208 <sup>(3)</sup>
Downstage Left Vom	(2) 200	3	120/208 <sup>(1)</sup>
Loading Dock	(6) 200	3	120/208 <sup>(1)</sup>
	(6) 200	3	120/208 <sup>(3)</sup>
GEICO Garage	(1) 200	3	120/208 – Located on 1 <sup>st</sup> Floor (Truck/Bus Staging)
	(1) 200	3	120/208 – Located on 8 <sup>th</sup> Floor
Plaza – Fan Fest Plaza (NW Corner, Outside on Church Street)	(1) 400	3	120/208 <sup>(5)</sup>
Player Garage	(8) 200	3	120/208 <sup>(1)</sup>
	(2) 50	3	120/208 <sup>(1)</sup>

### SHOW POWER DISTRIBUTION AND TRANSFORMER SERVICES

- <sup>(1)</sup> Power is serviced by a 500 kVA Transformer = 1387 amps, 3-phase.
- <sup>(2)</sup> Power is serviced by a 225 kVA Transformer = 624 amps (Isolated).
- <sup>(3)</sup> Power is serviced by a 500 kVA Transformer = 1387 amps, 3-phase.
- <sup>(4)</sup> Power is serviced by a 225 kVA Transformer = 624 amps (Isolated).
- <sup>(5)</sup> Power is serviced by a 500 kVA Transformer = 1387 amps, 3-phase.

## *Operational Equipment\**

### **STAGERIGHT STAGING**

- Heights range from 48" to 72"
- Skirted Stage
- Extra Staging Available

### **STAGERIGHT BARRICADE**

- 120' of Mesh Barricade CC-500 V2 4' Wide, 56" Deep, with step extensions
- Includes (2) Corner Wedge Plates, (2) Thrust Assembly Inside Corner, (2) Thrust Assembly Outside Corner Left, (2) Thrust Assembly Outside Corner Right

### **RISERS // 8" to 24" High**

### **EASELS // (15) Easels (Aluminum)**

### **ADA LIFT**

- Ascension Vertuoso 5460P Lift
- Reaches 60"
- Platform Size: 36" x 54" with 43"H sidewalls and platform gates
- Lifting capacity of 750 pounds

### **FORKLIFTS // Total of 3**

- (1) Komatsu 4' (48"), (1) Komatsu 5' (60"), (1) Komatsu 6' (72")
- Maximum Fork Height – 189"
- Overall Lowered Height – 84.5"
- Free Lift – 36.4" with standard Load Backrest
- Base Model Lifting Capacity – 5,000 pounds @ 24" load center
- Actual Capacity – 4,500 pounds @ 24" load center to 189" MFH

### **PALLET JACKS (MANUAL) // Total of 3 // 3 manual Bishamon jacks with 5,500 pounds capacity**

### **BIKE RACK // Total of 100 // 8 Foot Sections**

### **TENSA BARRIERS // Total of 100 – Black Satin "Slimline" 7.6' per post**

### **SCISSOR LIFTS // Total of 1 – Electric Skyjack 20' max height**

### **KNUCKLE BOOM LIFT // Total of 1**

- ReachMaster Falcon FS95 – 95' Work Height;
- 85' Basket Height; Max Outreach 46'.
- Basket Capacity of 440lbs.

### **TABLE CLOTHS // Total of 120\***

- 60 skirts, 4 sided, Black, 96" x 30" x 30"
- 60 skirts, 4 sided, Royal Blue, 96" x 30" x 30"

### **TABLE CLOTHS (ROUND) // Total of 100\***

- 20 skirts, Black, 72" x 30" x 30"
- 40 skirts, Black, 3 sided, 96" x 30" x 30"
- 40 skirts, Royal Blue, 3 sided, 96" x 30" x 30"

### **CONCERT SEATS**

- 2100 Folding Chairs
- 200 Companion Seats

### **PIPE & DRAPE // 1,000 ft. of 8' Black Drape**

### **WHITE BOARDS // (8) Rolling White Boards**

\* Quantities are approximate and subject to availability

## *Technical Equipment*

### **ASSISTED LISTENING DEVICES // Total of 50**

Listen Technology Corporation with 57 band channel width and an LCD Display Screen

### **CHAIN HOIST // (8) 120 Chain, 1 Ton Capacity**

### **CLEARCOM**

- (10) Single Muffs – ClearCom CC-95
- (10) Dual Muffs – ClearCom CC-260
- (15) Lightweight Headsets – ClearCom CC-26

### **HOUSE CURTAINS**

#### **Blackout Curtains**

- Provides a Half-House Concert Set-up
- Vom Curtains
- Bowl Reductions
- Upper Bowl Curtains – Can Close off Entire Upper Bowl Seating (12 Sections, can be Individually lowered
- Can Close off Selected Sections throughout the Upper Bowl Seating

### **WIRELESS MICROPHONE PACKAGE**

- (6) Shure UR24D/Beta58 Receiver and Handheld Mic
- (2) Shure UR1 Body Pack Transmitter and WL185 Microphone

**MIXER**

- Mackie Onyx 1640
- Outputs
- Stereo
- Auxiliary
- Sub-group
- Control Room

**SOUND SYSTEM PACKAGE // Total of 8**

- (2) Yamaha Stagepas 500M with Stands
- (6) Yamaha Stagepas 150M

**PRODUCTION PHONE LINES/DATA**

Contact Event Coordinator

**SPOTLIGHTS // Total of 16 – 65 Pound Super Trouper Long Throw 2.0 Kw Follow Spot****PODIUMS // (16) Stand Alone Podiums****HOUSE SOUND CLUSTER // 6 Array consisting of:**

- (4) Meyer Sound M3D
- (11) Meyer Sound MILO Cabinets

**Additional Sound**

- (24) UP1A in catwalk
- (8) UP1A under scoreboard
- (1) Yamaha M748CC

**ICE FLOOR DECKING // (1) Lightweight Athletics (1" x 4' x 8' panels)****SKATE MATTING // Total of 6**

- (6) Skate-spike resistant matting
- 3' x 75'

**LACROSSE**

**Lacrosse Goal Sets // Total of 1 – (1 set) Jaypro Sports Equipment Model #LG50**

**Lacrosse Goal Nets // Jaypro Sports Equipment Model #LGND40**

**SOCCER // Soccer Artificial Turf Field – Total of 1**

- (1) Actglobal Model #N40M Dual colored monofilament
- Goals are included
- Interchangeable with Lacrosse Field

\* All equipment is subject to availability.

## *Sporting Equipment*

**ARENA FOOTBALL**

**Football Artificial Turf Field // Total of 1**

- (1) Actglobal Model #N40M Dual colored monofilament
- Goals Included

**POWER EDGER // Total of 2 // Propane powered**

**DANCE // Portable Dance Floor – Total of 1**

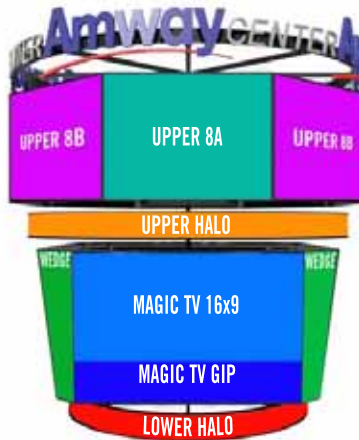
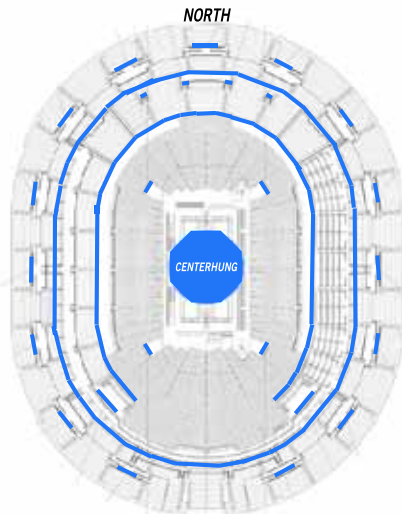
- (1) Sico Inc. floor
- Total size of floor is 30 x 30 feet
- 3' x 3' panels
- Natural Oak Parquet

**HOCKEY**

**Zamboni // Total of 2**

- Propane power
- Ice re-surfacer

**Hockey Goals // (2) Red Athletica, 4' x 6'**



**DAVID STORM**

Video Control Room Managing Producer  
 Office: 407.916.2702  
 Cell: 859.380.7619  
 dstorm@orlandomagic.com

ftp://71.46.218.21/Incoming/Events  
 Name: bcast | PW: bcast

**Video Control Room / LED Content Creation Guide**

**NON-MAGIC EVENTS VERSION 1.4\_02-28-11**

VIDEO DISPLAYS	RESOLUTION	COMPATIBLE FILE FORMAT
<b>CENTERHUNG</b>		
Upper 8A (4)	760W x 600H	RGB 30fps Uncompressed AVI
Upper 8B (4)	760W x 600H	RGB 30fps Uncompressed AVI
Upper Halo	6080W x 120H	RGB 30fps Uncompressed AVI
Wedges (4)	280W x 840H	RGB 30fps Uncompressed AVI
Magic TV 16x9	1280W x 720H	XDCam50 422 720P HD Video
Magic TV GIP	1120W x 212H	RGB 30fps Uncompressed AVI
Magic TV Full	1120W x 840H	RGB 30fps Uncompressed AVI
Lower Halo	4360W x 120H	RGB 30fps Uncompressed AVI
<b>RIBBON BOARDS</b>		
Courtside Voms (4)	192W x 36H	RGB 30fps Uncompressed AVI
Courtside (1)	1480W x 120H	RGB 30fps Uncompressed AVI
270° (1)	10,272W x 36H	RGB 30fps Uncompressed AVI
Sponsor Decks	576W x 36H	RGB 30fps Uncompressed AVI
Club Voms (4)	72W x 36H	RGB 30fps Uncompressed AVI
360° (1)	16,176 x 36H	RGB 30fps Uncompressed AVI
Prom Voms	120W x 36H	RGB 30fps Uncompressed AVI
East/West Voms	144W x 36H	RGB 30fps Uncompressed AVI

## NOTES

- Content created for the 360° must contain 12 pixels of non-display black on the far left.
- Content created for the 360°, Lower and Upper Halo must have seamless edges (left and right).
- Video created for Magic TV must be HD 16x9 for optimal playback. Full Video on Magic TV displays roughly 4x3 without the Magic TV GIP window.
- Animations for all displays besides 16x9 Magic TV must be RGB, 72dpi, 30 fps Uncompressed AVI files. Still images may be JPEG or PSD format. No other file formats will be accepted.
- All content delivered must include traffic instruction.
- 16x9 Magic TV displays 720p HD content. Optimal digital content is XDCAM50 422 720p60. Tape formats accepted are: Sony HDCam, DVCPProHD, XDCam, Blue-Ray, DigiBSP, Sony SX.
- If your event requires half or two-thirds of the arena, please use 1284x36 repeating panels for 270° and 360°.
- Content created for the Wedges display in a trapezoid with a top width of 280 pixels and the bottom roughly 100 pixels. This is your title safe area.
- Courtside display is only available for Magic NBA Games unless otherwise arranged.



# FOOD & BEVERAGES/CATERING

Orlando Food Service Partners is the exclusive in-house supplier for all Food & Beverage purposes at the Amway Center. Their staff of experienced event planners oversees the details of each event, including menu planning. For additional information regarding catering services, please contact Ashley Vahedian at avahedian@levyrestaurants.com or visit their Web site at levyrestaurants.com.

**SHONNA WELLS** Catering Sales Manager  
swells@levyrestaurants.com | 407.440.7104

A wide variety of food and beverage options are available at the Amway Center. Concession stands include Mexican, Italian, Latin, comfort foods, “fan favorites”, hamburgers, kids’ concessions, global noodles and desserts. Carts found on the concourses include cocktails, beer, roasted nuts, Niman Ranch sausages, carvery items, BBQ options, nachos, grilled sandwiches and soul food. Orlando Food Service Partners specializes in premium catering in all the Amway Center clubs, suites and restaurants.

## Hospitality Spaces

LEVEL	ROOM TITLE	SF	CAPACITY
<b>EVENT</b>	Disney Atrium	7,332	1,000
	Mercedes-Benz Star Lounge	12,140	600
<b>IOA FOUNDERS *</b>	IOA Hospitality Room Red	906	57
	IOA Hospitality Room White	1,054	65
	IOA Hospitality Room Blue	900	58
<b>TERRACE</b>	Gentleman Jack Terrace	6,310	388
	Budweiser Baseline Bar	8,100	550
	Coors Light Mountain Bar	330	95
<b>CLUB</b>	North Club Bar	14,200	400
	Jernigan’s Restaurant	15,578	311
	Jernigan’s Banquet Room	1,324	253
<b>PROMENADE</b>	Fairwinds Tower Room	3,400	253
	O-Zone	2,600	200
<b>SKY</b>	ONE80 Grey Goose Lounge	4,435	360

\* Total square footage is 2,860. Total room capacity is 180. Rooms can be partitioned into 2 or 3 rooms.





# RADIO FREQUENCIES

- **ORLANDO MARKET** - Full Power DTV Stations
- **TAMPA MARKET** DTV
- **AMWAY CENTER - WIRELESS A/V SYSTEMS** - On only as needed for show or event
- **AMWAY CENTER - BUILDING SYSTEMS** - Always ON and transmitting

CALL SIGN	FREQ. MHZ	SERVICE/USE	
	54.000	> Start of VHF CHNL 2	<
	59.999	> End of VHF CHNL 2	<
	60.000	> Start of VHF CHNL 3	<
	65.999	> End of VHF CHNL 3	<
	66.000	> Start of VHF CHNL 4	<
	71.999	> End of VHF CHNL 4	<
	76.000	> Start of VHF CHNL 5	<
	81.999	> End of VHF CHNL 5	<
	82.000	> Start of VHF CHNL 6	<
	87.999	> End of VHF CHNL 6	<
	174.000	> Start of VHF CHNL 7	<
	179.999	> End of VHF CHNL 7	<
	180.000	> Start of VHF CHNL 8	<
	181.0000	Local TV ENG truck wireless mics for WKMG	Local TV ENG
	182.0000	Local TV ENG truck wireless mics for WKMG	Local TV ENG
	183.1250	Local TV ENG truck wireless mics for WKMG	Local TV ENG
	183.5000	Local TV ENG truck wireless mics for WKMG	Local TV ENG
	184.3000	Local TV ENG truck wireless mics for WKMG	Local TV ENG
	185.999	> End of VHF CHNL 8	<
	186.000	> Start of VHF CHNL 7	<
	191.999	> End of VHF CHNL 7	<
	192.000	> Start of VHF CHNL 10	<
	193.4500	Local TV ENG truck wireless mics for WKMG	Local TV ENG
	195.7500	Local TV ENG truck wireless mics for WKMG	Local TV ENG
	196.1500	Local TV ENG truck wireless mics for WKMG	Local TV ENG

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CALL SIGN	FREQ. MHZ		SERVICE/USE	
	197.1250		Local TV ENG truck wireless mics for WKMG	Local TV ENG
	197.999	>	End of VHF CHNL 10	<
● WESH - ORL	198.000	>	Start of VHF CHNL 11	<
WESH - ORL	198.7250		Local TV ENG truck wireless mics for News 13	Local TV ENG
WESH - ORL	200.0000		Local TV ENG truck wireless mics for News 13	Local TV ENG
WESH - ORL	201.5000		Local TV ENG truck wireless mics for WKMG	Local TV ENG
WESH - ORL	202.1000		Local TV ENG truck wireless mics for News 13	Local TV ENG
WESH - ORL	203.2500		Local TV ENG truck wireless mics for WKMG	Local TV ENG
WESH - ORL	203.3000		Local TV ENG truck wireless mics for News 13	Local TV ENG
● WESH - ORL	203.999	>	End of VHF CHNL 11	<
	204.000	>	Start of VHF CHNL 12	<
	204.8000		Local TV ENG truck wireless mics for News 13	Local TV ENG
	204.8000		Local TV ENG truck wireless mics for WKMG	Local TV ENG
	206.5250		Local TV ENG truck wireless mics for News 13	Local TV ENG
	207.3500		Local TV ENG truck wireless mics for WKMG	Local TV ENG
	208.9250		Local TV ENG truck wireless mics for News 13	Local TV ENG
	208.9250		Local TV ENG truck wireless mics for WKMG	Local TV ENG
	209.2000		Local TV ENG truck wireless mics for WKMG	Local TV ENG
	209.6750		Local TV ENG truck wireless mics for News 13	Local TV ENG
	209.999	>	End of VHF CHNL 12	<
	210.000	>	Start of VHF CHNL 13	<
	215.999	>	End of VHF CHNL 13	<
●	216.2250		Assisted Listening TX - Fixed	Building
●	216.7250		Assisted Listening TX - Portable	Building
●	216.9750		Assisted Listening TX - Portable	Building
●	453.0000		2-way radio system	Building

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CALL SIGN	FREQ. MHZ		SERVICE/USE	
●	453.0000		2-way radio system	Building
●	463.2375		2-way radio system	Building
●	464.8625		2-way radio system	Building
●	468.2375		2-way radio system	Building
●	468.4875		2-way radio system	Building
	470.000	>	Start of UHF CHNL 14	<
●	470.0000		CCU - for Wireless Camera system	Wireless AV
	475.999	>	End of UHF CHNL 14	<
	476.000	>	Start of UHF CHNL 15	<
	481.999	>	End of UHF CHNL 15	<
WPBF - WPB	482.000	>	Start of UHF CHNL 16	<
WPBF - WPB	487.999	>	End of UHF CHNL 16	<
	488.000	>	Start of UHF CHNL 17	<
	493.999	>	End of UHF CHNL 17	<
	494.000	>	Start of UHF CHNL 18	<
	499.999	>	End of UHF CHNL 18	<
WMOR - TPA	500.000	>	Start of UHF CHNL 19	<
WMOR - TPA	505.999	>	End of UHF CHNL 19	<
	506.000	>	Start of VHF CHNL 20	
●	506.7750		HME PRO850 Two Channel System Base Station	Wireless AV
●	508.5500		HME PRO850 Two Channel System Base Station	Wireless AV
●	508.8500		HME PRO850 Two Channel System Base Station	Wireless AV
●	511.7250		HME PRO850 Two Channel System Base Station	Wireless AV
	511.999	>	End of VHF CHNL 20	<
WCLF - TPA	512.000	>	Start of VHF CHNL 21	<
● WCLF - TPA	516.0000		Microphone	Wireless AV

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CALL SIGN	FREQ. MHZ		SERVICE/USE	
● WCLF - TPA	516.3000		Microphone	Wireless AV
● WCLF - TPA	516.6000		Microphone	Wireless AV
● WCLF - TPA	516.9000		Microphone	Wireless AV
● WCLF - TPA	517.1000		Microphone	Wireless AV
● WCLF - TPA	517.4000		Microphone	Wireless AV
● WCLF - TPA	517.7000		Microphone	Wireless AV
● WCLF - TPA	518.0000		Microphone	Wireless AV
● WCLF - TPA	518.3000		Microphone	Wireless AV
WCLF - TPA	517.999	>	End of UHF CHNL 21	<
● WOFL - ORL	518.000	>	Start of UHF CHNL 22	<
● WOFL - ORL	523.999	>	End of UHF CHNL 22	<
● WMFE - ORL	524.000	>	Start of UHF CHNL 23	<
● WMFE - ORL	529.999	>	End of UHF CHNL 23	<
WTSP - TPA	530.000	>	Start of UHF CHNL 24	<
WTSP - TPA	535.999	>	End of UHF CHNL 24	<
WVEA - TPA	536.000	>	Start of UHF CHNL 25	<
● WVEA - TPA	536.0000		Wireless Mic - Portable	Wireless AV
● WVEA - TPA	536.3000		Wireless Mic - Portable	Wireless AV
● WVEA - TPA	536.6000		Wireless Mic - Portable	Wireless AV
● WVEA - TPA	536.9000		Wireless Mic - Portable	Wireless AV
● WVEA - TPA	537.1000		Wireless Mic - Portable	Wireless AV
● WVEA - TPA	537.4000		Wireless Mic - Portable	Wireless AV
● WVEA - TPA	540.1000		IFB TX	Wireless AV
● WVEA - TPA	541.999	>	End of UHF CHNL 25	<
● WKMG - ORL	542.000	>	Start of UHF CHNL 26	<
● WKMG - ORL	547.999	>	End of UHF CHNL 26	<

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CALL SIGN	FREQ. MHZ		SERVICE/USE	
● WRDQ - ORL	548.000	>	Start of UHF CHNL 27	<
● WRDQ - ORL	553.999	>	End of UHF CHNL 27	<
WFLX - WPB	554.000	>	Start of UHF CHNL 28	<
● WFLX - WPB	555.9000		Super-Miniature Wireless UHF Belt Pack TX	Wireless AV
● WFLX - WPB	557.8000		Super-Miniature Wireless UHF Belt Pack TX	Wireless AV
● WFLX - WPB	559.0000		Microphone	Wireless AV
WFLX - WPB	559.999	>	End of UHF CHNL 28	<
WFTS - TPA	560.000	>	Start of UHF CHNL 29	<
● WFTS - TPA	561.0000		IFB TX	Wireless AV
● WFTS - TPA	562.3000		IFB TX	Wireless AV
● WFTS - TPA	564.0000		Microphone	Bcast Production
WFTS - TPA	565.999	>	End of UHF CHNL 28	<
● WBCC - ORL	566.000	>	Start of UHF CHNL 30	<
● WBCC - ORL	571.999	>	End of UHF CHNL 30	<
	572.000	>	Start of UHF CHNL 31	<
●	575.5000		Microphone	Wireless AV
●	575.8000		Microphone	Wireless AV
●	576.4750		Microphone	Wireless AV
●	576.8000		Microphone	Wireless AV
●	577.1000		Microphone	Wireless AV
●	577.4000		Microphone	Wireless AV
●	578.0000		Microphone	Wireless AV
	577.999	>	End of UHF CHNL 31	<
	578.000	>	Start of UHF CHNL 32	<
	583.999	>	End of UHF CHNL 32	<
● WDSC - ORL	584.000	>	Start of UHF CHNL 33	<

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CALL SIGN	FREQ. MHZ		SERVICE/USE	
● WDCS - ORL	589.999	>	End of UHF CHNL 33	<
WUSF - TPA	590.000	>	Start of UHF CHNL 34	<
WUSF - TPA	591.4000		Local TV ENG truck wireless mics for WESH	Local TV ENG
WUSF - TPA	592.9000		Local TV ENG truck wireless mics for WESH	Local TV ENG
WUSF - TPA	593.3000		Local TV ENG truck wireless mics for WESH	Local TV ENG
WUSF - TPA	593.8000		Local TV ENG truck wireless mics for WESH	Local TV ENG
WUSF - TPA	595.6000		Local TV ENG truck wireless mics for WESH	Local TV ENG
WUSF - TPA	595.999	>	End of UHF CHNL 34	<
	596.000	>	Start of UHF CHNL 35	<
	601.999	>	End of UHF CHNL 35	<
	602.000	>	Start of UHF CHNL 36	<
	603.0000		Local TV ENG truck wireless mics for WESH	Local TV ENG
	604.0000		Local TV ENG truck wireless mics for WESH	Local TV ENG
	605.8000		Local TV ENG truck wireless mics for WESH	Local TV ENG
	607.4000		Local TV ENG truck wireless mics for WESH	Local TV ENG
	607.999	>	End of UHF CHNL 36	<
Public Safety	608.000	>	Start of UHF CHNL 37	<
Public Safety	613.999	>	End of UHF CHNL 37	<
WTCE - WPB	614.000	>	Start of UHF CHNL 38	<
WTCE - WPB	619.999	>	End of UHF CHNL 38	<
● WFTV - ORL	620.000	>	Start of UHF CHNL 39	<
● WFTV - ORL	625.999	>	End of UHF CHNL 39	<
● WACX - ORL	626.000	>	Start of UHF CHNL 40	<
● WACX - ORL	631.999	>	End of UHF CHNL 40	<
● WRBW - ORL	632.000	>	Start of UHF CHNL 41	<
● WRBW - ORL	637.999	>	End of UHF CHNL 41	<

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CALL SIGN	FREQ. MHZ		SERVICE/USE	
WXPX - TPA	638.000	>	Start of UHF CHNL 42	<
● WXPX - TPA	640.0000		In-ear monitor	Wireless AV
WXPX - TPA	641.6000		In-ear monitor	Wireless AV
● WXPX - TPA	643.999	>	End of UHF CHNL 42	<
● WOTF - ORL	644.000	>	Start of UHF CHNL 43	<
● WOTF - ORL	649.999	>	End of UHF CHNL 43	<
WHDT - WPB	650.000	>	Start of UHF CHNL 44	<
● WHDT - WPB	652.1500		HME BP850 Dual Channel Beltpacks	Wireless AV
● WHDT - WPB	652.8750		HME BP850 Dual Channel Beltpacks	Wireless AV
● WHDT - WPB	655.4750		HME BP850 Dual Channel Beltpacks	Wireless AV
WHDT - WPB	655.999	>	End of UHF CHNL 44	<
WHDT - WPB	656.000	>	Start of UHF CHNL 45	<
●	656.4500		In Ear Monitor	Wireless AV
●	659.0500		HME BP850 Dual Channel Beltpacks	Wireless AV
●	659.3500		HME BP850 Dual Channel Beltpacks	Wireless AV
●	661.4000		In Ear Monitor	Wireless AV
●	661.5250		HME BP850 Dual Channel Beltpacks	Wireless AV
	661.999	>	End of UHF CHNL 45	<
● WTGL - ORL	662.000	>	Start of UHF CHNL 46	<
● WTGL - ORL	667.999	>	End of UHF CHNL 46	<
WFTT - TPA	668.000	>	Start of UHF CHNL 47	<
● WFTT - TPA	669.3250		UR24D/SM58 Dual Handheld Wireless System	Wireless AV
● WFTT - TPA	672.5000		UR24D/SM58 Dual Handheld Wireless System	Wireless AV
WFTT - TPA	673.999	>	End of UHF CHNL 47	<
● WOPX - ORL	674.000	>	Start of UHF CHNL 48	<
● WOPX - ORL	679.999	>	End of UHF CHNL 48	<

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CALL SIGN	FREQ. MHZ		SERVICE/USE	
● WVEN - ORL / WFGC - WPB	680.000	>	Start of UHF CHNL 49	<
● WVEN - ORL / WFGC - WPB	680.2750		UR24D/SM58 Dual Handheld Wireless System	Wireless AV
● WVEN - ORL / WFGC - WPB	681.5000		UR24D/SM58 Dual Handheld Wireless System	Wireless AV
● WVEN - ORL / WFGC - WPB	682.7250		UR24D/SM58 Dual Handheld Wireless System	Wireless AV
● WVEN - ORL / WFGC - WPB	685.999	>	End of UHF CHNL 49	<
WFTT - TPA / WTVX - WPB	686.000	>	Start of UHF CHNL 50	<
WFTT - TPA / WTVX - WPB	691.999	>	End of UHF CHNL 50	<
● WHLV - ORL	692.000	>	Start of UHF CHNL 51	<
● WHLV - ORL	697.999	>	End of UHF CHNL 51	<
●	2425.0000		Wireless Thermostat Controller System	Building
●	2450.0000		Wireless Thermostat Controller System	Building
●	2475.0000		Wireless Thermostat Controller System	Building
	6425.000	>	Start of Mobile Only Band	<
●	6437.5000		Link Wireless Camera system	Wireless AV
	6525.000	>	End of Mobile Only Band	<

For any additional information or questions please call:

**JEFF JUNIET**

Amway Center RF Coordinator  
 608-215-3602  
 amwaycenterRF@orlandomagic.com





# LABOR RATES

\* Hourly - 4 hour minimum. Rates subject to change.  
Plus tax (when applicable). Please call for updates.

## BROADCAST TECHNOLOGY AND SERVICES

<b>\$35</b>	AV Tech	<b>\$40</b>	LED Systems Mgr.
<b>48</b>	Audio 1 (FoH mixer/Audio Engineer)	<b>35</b>	LED Operator
<b>35</b>	Audio 2	<b>50</b>	Video Shader/Engineer
<b>35</b>	Follow Spot Op.	<b>50</b>	Video Playback Server Op.
<b>52</b>	Moving Lights Op.	<b>52</b>	G7 Character Generator Op.
<b>35</b>	Stats	<b>50</b>	EID/Tech Sup.
<b>35</b>	Dak Clock Op.	<b>20</b>	Text Messaging Op.
<b>35</b>	Dak Scoreboard Op.	<b>50</b>	Digital Signage Mgr.
<b>50</b>	Camera Op.	<b>65</b>	Technical Director
<b>24</b>	Camera Grip	<b>65</b>	Producer

## GUEST ASSISTANCE

<b>\$12</b>	Ticket Takers	<b>\$14.50</b>	Usher Supervisor
<b>14.50</b>	Ticket Takers Supervisor	<b>18</b>	Head Usher
<b>12</b>	Usher		

## SECURITY

<b>\$50</b>	OPD – K-9	<b>\$40</b>	EMT
<b>52</b>	OPD Lieutenant	<b>46</b>	EMT – Supervisor
<b>40</b>	OPD	<b>18</b>	Uniform Security
<b>46</b>	OPD – Sergeant	<b>20</b>	Uniform Security Supervisor
<b>32</b>	Dispatcher	<b>18</b>	Peer Security
<b>32</b>	Community Service Officer	<b>20</b>	Peer Security Supervisor

## OTHER

<b>\$11</b>	Porters and Matrons	<b>\$28</b>	Electrician
<b>16</b>	Porters and Matrons Supervisor	<b>28</b>	House Lights Op.



## *Marketing*

The Amway Center's marketing team is prepared to provide you with a host of services specifically in target marketing, media planning, promotions, group sales, creative services and publicity. Our comprehensive marketing resources will bring exposure to your event, ensuring a distinct advantage for generating maximum ticket sales and a successful event.

Through our extensive relationships with local and national trade, business, sports and entertainment media contacts, the Amway Center can capitalize on optimum publicity for your event.

In addition, each event receives significant exposure through in-house venue resources. The elements below are available to your event and not limited to the following:

- Featured on [amwaycenter.com](http://amwaycenter.com)
- Event listing on Amway Center telephone messaging system
- Promotions during Orlando Magic home games
- E-mail announcements/offers to Orlando Magic and Amway Center databases
- Social Media Networks – Facebook and Twitter
- Street Team
- Press Releases
- Event Calendars
- Mobile Technology

All advertising expenses are due at event settlement, unless prior arrangements have been made. All advertising documentation will be presented at event settlement.

To begin your marketing campaign or for more information, please contact Tanya Bowley at [tanya.bowley@cityoforlando.net](mailto:tanya.bowley@cityoforlando.net).

## *Digital Resources*

As a technologically superior venue, the Amway Center employs the industry's preeminent digital resources for effective event marketing.

- Amway Center Video Board
- GEICO Garage Video Board
- Box Office LED Ribbon Board
- Church Street | Hughey Avenue Marquee
- Interior LED Ribbon Board
- Concourse LCD Monitors
- Restaurants | Suites | Lounge LCD Monitors

### *Parking Chart*

PARKING GARAGE / LOT	PARKING SPACES	ADA ACCESSIBLE SPACES
55 West Garage	350	9
Church Street Garage	423	13
GEICO Garage	1,886	30
City Commons Garage	1,657	36
Lincoln Plaza Garage	387	9
SunTrust Center Garage	1,041	25
Garland Ave Lot	75	6
Lot 9 (under I-4)	100	50
Lot 10 (under I-4)	300	10
OC Administration Garage	250	18
Central Blvd Garage	300	9
Jefferson St Garage	800	23
Library Garage	200	12
Washington St Garage	277	9
Orange Lot	276	10
Robinson Street Lot	24	2
Blue Lot	23	2
Gold Lot	47	1
<b>TOTAL</b>	<b>8,416</b>	<b>274</b>





# PERMITTING INFORMATION

## *Special Permits Needed*

Special permit applications for the following activities shall be made to the City of Orlando Fire Department within 10 business days prior to the event.

- Display and operation of any unusual electrical, mechanical or chemical device, which may present a hazard. The device, its application and the operation itself, must be approved by the City of Orlando Fire Department.
- Display or operation of any heater, barbecue, open flame, candles, lamps, torches, etc.
- Use or storage of flammable liquids, compressed gases or dangerous chemicals, as determined by the Fire Marshal.
- Any pyrotechnics, fireworks or special effects display or process.
- Any unusual use of a motorized vehicle inside a structure.
- Any special cooking requirements. This includes cooking inside of convention areas, locker rooms or areas where cooking is not normally done.
- Tents in excess of 100 sq. feet (10x10) erected inside and/or outside the host facility. A separate permit may also be required by the City of Orlando Permitting Department.

Permitting forms are available on the City of Orlando Web site, [www.cityoforlando.net/permits](http://www.cityoforlando.net/permits), or in person at:

### **Permitting Services Division**

City Hall, First Floor  
400 South Orange Avenue  
P.O. Box 4990  
Orlando, FL 32802-4990

Phone: (407) 246-2271

Fax: (407) 246-3420

## *Fire Marshal Contact*

### **ORLANDO FIRE DEPARTMENT**

City Hall, 7th Floor  
400 South Orange Avenue  
P.O. Box 2846  
Orlando, FL 32802-4990

Phone: (407) 246-2386

Fax: (407) 246-2512

## *Fire Lanes and Fire Protection Equipment*

- a. Booth displays, signs, etc., shall not block or obstruct any fire hose, fire extinguishers, fire alarm pull stations or any other fire protection appliance inside of a building.
- b. No fire department equipment outside of the building shall be obstructed or blocked in any way. This includes sprinkler system valves, standpipes, hydrants, fire command rooms or any item, location or device designated for protection use.
- c. No vehicles shall be parked in fire lanes outside of building.



# RIGGING INFORMATION

## Rigging Load Criteria

The following defines the acceptable loading criteria applicable to all rigging loads hung from the rigging beams and truss bottom chords for the arena.

Please contact an event coordinator for rigging plat or for additional information.

1. All rigging loads shall be suspended only from the members indicated on the rigging load plans herein. Other framing members such as roof joists, roof beams, trusses, support beams (except as allowed by note below) shall not be used for the support of rigging loads.
2. The maximum working load supported by a rigging beam segment or truss bottom chord segment marker [5] shall not exceed 5,000 pounds. This load may be a single point or a combination of loads acting anywhere along the member, as long as the total load on the segment does not exceed 5,000 pounds. See the note below for limit on total applied rigging grid load.
3. The maximum working load supported by a rigging beam segment or truss bottom chord segment marker [8] shall not exceed 8,000 pounds. This load may be a single point or a combination of loads acting anywhere along the member, as long as the total load on the segment does not exceed 8,000 pounds. See the note below for limit on total applied rigging grid load.
4. The maximum working load supported by a rigging beam segment or truss bottom chord segment marker [10] shall not exceed 10,000 pounds. This load may be a single point or a combination of loads acting anywhere along the member, as long as the total load on the segment does not exceed 10,000 pounds. See the note below for limit on total applied rigging grid load.
5. The maximum working load supported by a rigging beam segment or truss bottom chord segment marker [16] shall not exceed 16,000 pounds. This load may be a single point or a combination of loads acting anywhere along the member, as long

as the total load on the segment does not exceed 16,000 pounds. See the note below for limit on total applied rigging grid load.

6. Refer to limits for maximum hanging load orientation for angular orientation limits for any rigging load. The maximum permissible load for loads which for an angle greater than 45 degrees from vertical, shall be reduced 25% from maximums indicated above.
7. The maximum total working load tributary from all cross-stage (east – west) beams at any joint shall be 10,000 pounds unless noted otherwise, thus:

**Joints Denoted (A) = 13,000 pounds**

**Joints Denoted (B) = 16,000 pounds**

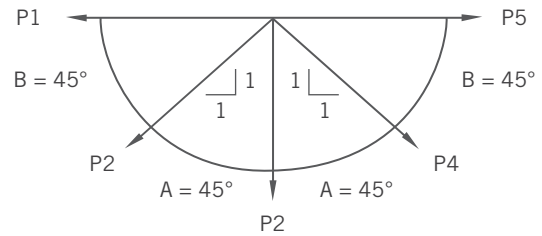
8. The maximum total combined rigging load carried by any truss, including the rigging load attributable to the rigging beams and girders supported by the truss, shall not exceed the following:  
**Truss 1:** 25,000 pounds total maximum  
**Truss 2:** 25,000 pounds total maximum  
**Truss 3:** 25,000 pounds total maximum  
**Truss 4:** 25,000 pounds total maximum  
**Truss 5:** 25,000 pounds total maximum  
**Truss 6:** 25,000 pounds total maximum
9. Rigging load limits listed above are in addition to the rated scoreboard capacity (80,000 lbs + 20,000 lb hoist) and the four primary speaker clusters (9,000 lbs each + 5,500 hoist for each). A 1.5 impact factor for hoists is included.
10. Rigging member segments marked [5] shall be identified with 2" tall white letters printed on each side of the member. At the center of the segment as follows: "Rigging Capacity 5,000 lb".
11. Rigging member segments marked [8] shall be identified with 2" tall white letters printed on each side of the member. At the center of the segment as follows: "Rigging Capacity 8,000 lb".

12. Rigging member segments marked [10] shall be identified with 2" tall white letters printed on each side of the member. At the center of the segment as follows: "Rigging Capacity 10,000 lb".

13. Rigging member segments marked [16] shall be identified with 2" tall white letters printed on each side of the member. At the center of the segment as follows: "Rigging Capacity 16,000 lb".

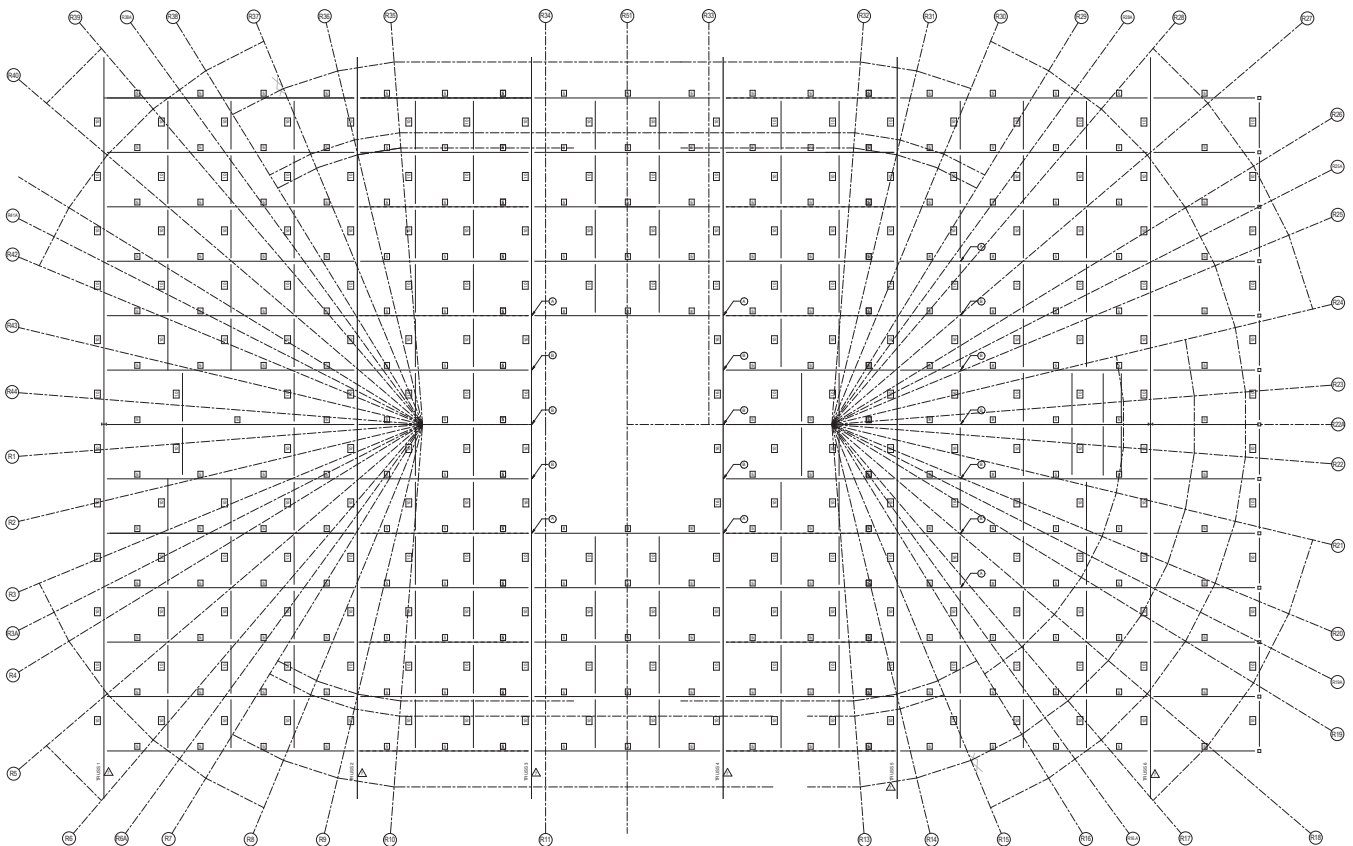
14. Wherever a rigging beam or girder is supporting a "house truss" winch system, which can be located anywhere within the rigging grid extents, the rigging capacity of every beam and/or girder supporting the winch system shall be reduced by 3,000 lbs from what is shown on the rigging plan. The overall rigging capacities listed in note 8, however, shall remain the same.

### Limits for Maximum Hanging Load Orientation



P = RIGGING LOAD ON MEMBERS

1. Rigging loads hung withing envelope defined by Angle "A" may be full load values as defined in rigging load criteria notes above.
2. Rigging loads hung withing envelope defined by Angle "B" shall be reduced to 75% of the loads defined in rigging load criteria notes above.





### *Labor Service Companies*

The City of Orlando, acting as operator and manager of the Amway Center, has approved the following stage labor companies to provide service at the facility. It is the responsibility of the show promoter or building licensee to contract labor services for events.

#### **APPROVED COMPANIES:**

1. **Black Onyx** // Brenda Waldrop // Joy "Pebbles" Bostwick  
913 S. Florida Avenue, Lakeland, FL 33803  
863.687.2300  
brendablackonyx@aol.com  
joyblackonyx@aol.com
2. **IATSE Local 631** // Kimberly Bowles // Mike La Ninfa  
5385 Conroy Road, Suite 200  
Orlando, FL 32811  
407.422.2747  
kabowles@iatselocal631.com  
mlaninfa@iatselocal631.com
3. **IMC** // Joey Klimuszko  
10501 S. Orange Ave, Orlando, FL 32824  
407.816.4143  
imcorlando@hotmail.com

All event labor invoices are the responsibility of the show promoter and the arena will not become a party to disputes between the promoter and the labor provider.

All stage labor must enter the arena at the Employee entrance on South Street, East of the building loading dock.





# SEATING INFORMATION

## Seating Capacities

CONFIGURATION	SEAT COUNT
Basketball	18,478
Football	17,192
Hockey	17,353
End Stage 360°	16,486
End Stage 270°	14,304
End Stage 240°	13,528
End Stage 220°	13,043
End Stage 180° (Lower Bowl)	6,485
End Stage 180°	11,885
Center Stage 360°	17,030

\* These seats are estimates only. Seat counts are subject to change, based on individual show requirements. The floor plans are unique for each event. Please see Event Coordinator for the specific event floor plan.

## Event Floor Dimensions

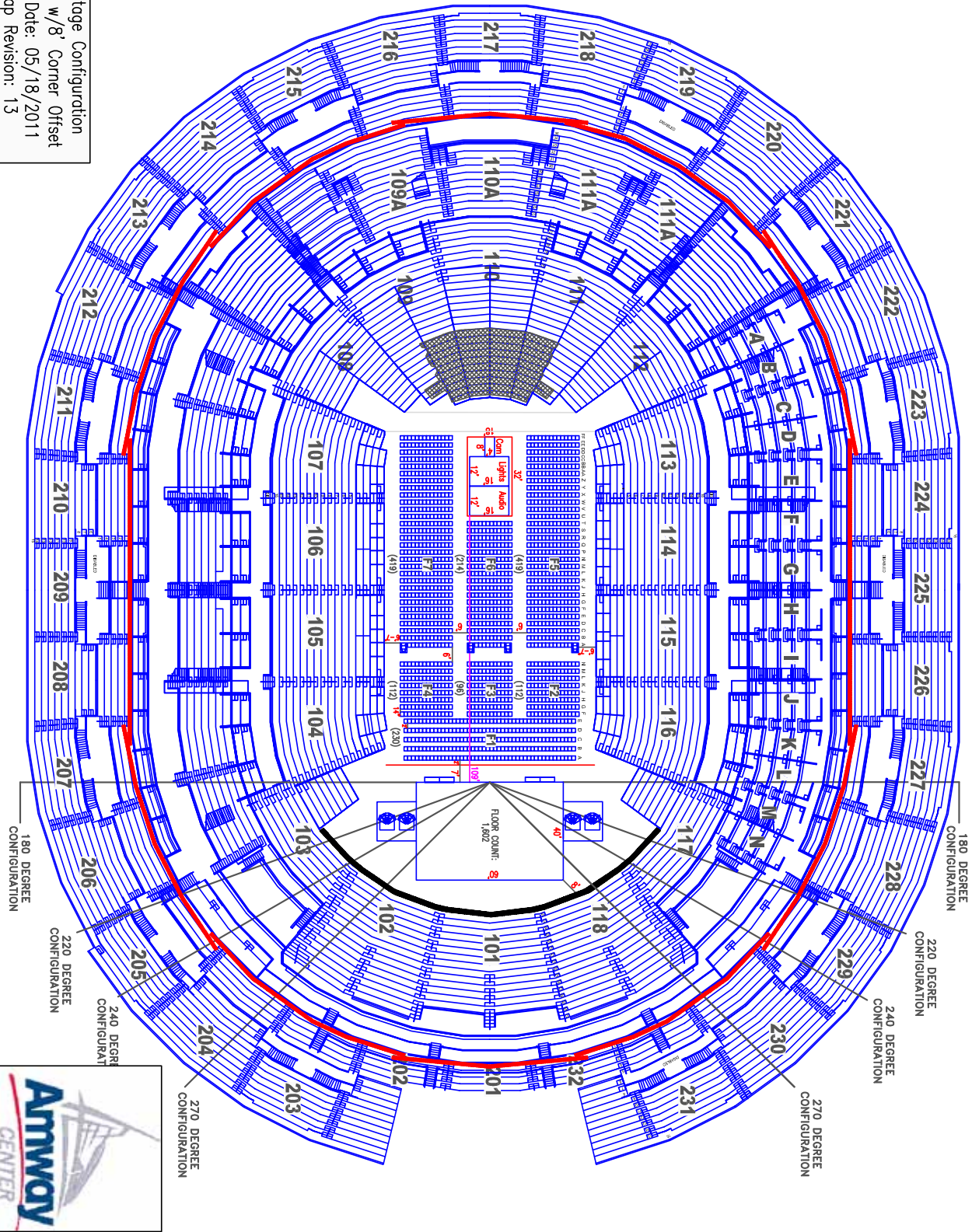
CONFIGURATION	SIZE
Basketball	157'-7" x 86"-4"
Football	266'-2" x 86'-4"
Hockey	209"-4" x 86"-4"
End Stage 360°	211' x 86"-4"
End Stage 270°	211' x 86"-4"
End Stage 180°	211' x 86"-4"
Center Stage	157'7"x 86"-4"
Open Floor (without retracts)	266'2" x 86"-4"
Open Floor (with retracts)	157'7" x 86"-4"

\* The event floor is equipped with floor inserts to accommodate a variety of events. Please consult with the Event Coordinator to determine the requirements of the event productions.

## ADA Seating

The Amway Center complies with the Americans with Disabilities Act (ADA) 1990.

Endstage Configuration  
 60x40 w/8' Corner Offset  
 Map Date: 05/18/2011  
 Map Revision: 13





### ***Staffing***

The security department is comprised of highly qualified, professional and friendly, in-house personnel who have been trained in CPR & AED. These employees provide a safe and secure environment for all employees, guests and property.

### ***Crowd Management***

Crowd management is provided by our contracted security. Security requirements can be made through the Security Manager.

### ***Security Control***

Security Control is located on the Event Level of the Amway Center, adjacent to the Loading Docks. The Security Control Office includes the Fire Control Room (FCR), Fire Alarm Systems Panel and Arena Security System.

Security Control is staffed 24 hours a day, 7 days a week, to monitor the premises and video surveillance cameras.

### ***EMT Staffing***

This staffing level includes an EMT Chief and Paramedics. The staffing level will depend on each event. EMT Offices are located at the southeast corners of the Terrace and Promenade levels.

### ***Orlando Police Department Staffing***

This staffing level includes Lieutenant and Officers inside the building and a Sergeant and Officers outside the building. The Silestone Guest Services Booth at sections 111 or 218.

### ***Lost and Found***

During an event, lost and found items are turned into the Silestone Guest Service Booth at section 111 or 218. After the event all items are turned into and logged in the Security Control Office. If items are not claimed within 60 days of the event, lost and found items such as cellphones and IDs are turned over to the Property and Evidence Unit of the Orlando Police Department. Clothing items will be cleaned and donated to local charities.

Patrons can pick up lost items 24 hours a day, at the Employee Entrance on South Street pending the Amway Center's event schedule. Please make arrangements with security prior to item pickup by calling 407.440.7010.

### ***On-Site Ambulance***

If your event requires an On-Site Ambulance for the duration of your event, special arrangements can be made through the Security Manager. All requests must be made no later than 48 hours prior to event. There will be an increase in price if the request is not made within 48 hours of the event.



# TRADE SHOW REQUIREMENTS

## Exhibit Booths

The following applies to standard exhibit booth arrangements, whether constructed of pipe and drape, or a large exhibit enclosure designed and built from other materials, which could include small booths, open displays, large board displays or other arrangements. Also included in this requirement are exhibit enclosures that are created by products, such as machinery or vehicles. All exhibit booths shall be in accordance with the Life Safety Code, Sections 9-4.4 that provides for the following:

**9-4.4.1** No display or exhibit shall be installed or operated, as to interfere in any way, with access to any required exit or visibility of any required exit or any required exit sign; or shall any display block access to firefighting equipment.

**9-4.4.3.2** The travel distance within the exhibit booth or exhibit enclosure to an exit access shall not be greater than 50 ft.

**9-4.4.3.3** The upper deck of multilevel exhibits greater than 300 square feet in area shall have at least two remote means of egress.

**9-4.4.3.4** Exhibit booths shall be constructed of:

- a. Noncombustible or limited-combustible materials.
- b. Wood greater than ¼ in. or nominal thickness or wood not greater than ¼ in. nominal thickness that is pressure treated fire retardant wood meeting the requirements of NFPA 703, Standard for Fire-Retardant Impregnated Wood and Fire-Retardant Coatings for Building Materials.
- c. Flame-retardant materials complying with NFPA 701, Standard Methods of Fire Tests for Flame-Resistant Textiles and Films; both small and large scale tests.
- d. Textile wall covering, such as carpeting having napped, tufted, looped or similar surface used as walls or ceiling finish complying with 6-5.2.3.

**6-5.2.3** Textile wall covering, such as carpeting having napped, tufted, looped, woven, nonwoven or similar surface shall not be applied to wall or ceilings. Such materials having a Class A rating shall be permitted in rooms or areas protected by an approved automatic sprinkler system.

- e. Plastic that is limited to a Class A or Class B interior wall and ceiling finish.
- f. Foamed plastics and materials containing foamed plastics having a maximum heat release rate for any single fuel package of 100kW, when tested in accordance with UL 1975, Standard for Fire Tests for Foamed Plastic used for Decorative Purposes.
- g. Cardboard, honeycombed paper and other combustible materials having a maximum heat release rate for any single fuel package of 150 kW, when tested in accordance with UL 1975, Standard for Fire Tests for Foamed Plastic used for Decorative Purposes.

**9-4.4.3.5** Curtains, drapes and decorations shall comply with 31-1.4.1

**31-1.4.1** Draperies, curtains, and other similar loosely hanging furnishings and decorations shall be flame resistant, as demonstrated by passing both the small and large scale test of NFPA 701, Standard Methods of Fire Tests for Flame-Resistant Textiles and Films.

**9-4.4.3.6** Acoustical and decorative material including, but not limited to: cotton, hay, paper, straw, moss, split bamboo and wood chips, shall be flame-retardant treated. Materials that cannot be treated for flame retardancy shall not be used. Foamed plastics and materials containing foamed plastics used as decorative objects such as, but not limited to mannequins, murals and signs shall have a maximum heat release rate for any single fuel packed of 150kW when tested in accordance with UL 1975, Standard for Fire Tests for Foamed Plastic Used for Decorative Purposes.

Where the aggregate area of such materials is less than 10 percent (10%) of the individual (booth) floor or wall area, such materials may be used.

**9-4.4.3.7** The following shall be protected by automatic extinguishing systems:

- a. Single level exhibit booths greater than 300 sq. ft. and covered with a ceiling.
- b. The first level of multilevel exhibit booths. There is no square footage threshold on this requirement.
- c. A ceiling covers the second level of multilevel exhibit booths.
- d. A single exhibit or group of exhibits with ceilings that do not require sprinklers, shall be separated by a minimum of 10 ft. where the aggregate ceiling exceeds 300 sq. ft.

The water supply and piping for the sprinkler system may be of approved temporary means taken from existing domestic water supply, an existing standpipe system or an existing sprinkler system.

**Exception No.1** // Ceilings that are constructed of open grate design or listed dropout ceilings in accordance with NFPA 13, Standard for the Installation of Sprinkler Systems, shall not be considered ceilings within the context of this section.

A Florida Licensed Fire Sprinkler Contractor must do modification or changes to an automatic fire sprinkler system and separate plans and permits may be required. Any proposed use of the host facilities fire protection systems for temporary protection, must be disclosed at the time of permit application.

**Exception No. 2** // Vehicles, boats and similar exhibited products having over 100 sq. ft. of roofed area, shall be provided with smoke detectors. (Single station, battery operated or portable smoke detectors meeting the requirements for Household Fire Warning Devices in NFPA 74 are acceptable.)

#### **UNUSUAL BOOTH OR DISPLAY CONFIGURATIONS**

Certain unusual booth or display configurations shall be forwarded to the City of Orlando Fire Marshal for review. The Fire Marshal shall determine whether the booth or display requires a Special or Temporary Building Permit. Consideration entering into this decision include:

- a. Structural integrity.
- b. Fire load relative to the host structure installed fire protection systems.
- c. Ability of the host structure fire protection systems to come to bear on fires in or around the temporary booth or display.
- d. The City of Orlando shall issue permits for these displays and booths. A separate fee may be required by the Permitting Department.

#### ***Flame Resistance of Decorative Material***

- a. Documentation shall be kept with the materials and provided for review upon request.
- b. Treatments used to accomplish flameproofing shall be renewed as often as may be required to maintain the flameproof effect.
- c. All woodwork, all stage scenery, furnishings, decorations and sets used upon a working stage (whether permanent or temporary) as defined in the Standard Building Code, shall be coated or treated by approved methods to make them noncombustible, inherently flame resistant or treated and maintained flame resistant.

#### ***Open Flame Devices***

1. Open flame devices or pyrotechnics may be used in assembly occupancies provided the following requirements are met.
  - a. When necessary for trade shows, theme parties, special events, entertainment, ceremonial or religious

events purposed open flame or pyrotechnic devices (by licensed operators only) may be permitted. A separate fire department permit is required. The intended use of open flame or pyrotechnic devices must be disclosed at the time of plans submittal.

- b. Open flame or pyrotechnic devices (by licensed operators only) may be used on stages and platforms, when necessary as part of a performance. A separate fire department permit is required. The intended use of open flame or pyrotechnic devices must be disclosed at the time of plans submittal.
- c. Demonstrations of open flame or pyrotechnic devices (by licensed operators only) in exhibits, may be allowed provided adequate precautions are taken. A separate fire department permit is required. The intended use of open flame or pyrotechnic devices must be disclosed at the time of plans submittal.
- d. Candles may be used on tables if securely supported on substantial noncombustible bases, so located as to avoid danger of ignition of combustible materials. Candle flames SHALL BE PROTECTED. The intended use of candles must be disclosed at the time of plans submittal.

## 2. SPECIAL FOOD SERVICE DEVICES

Special Food Service devices shall be in accordance with Life Safety Code, Section 31-2.4 that provides the following:

**31-2.4** Portable cooking equipment that is not flue-connected shall be permitted only as follows:

- a. Equipment fueled by small heat sources that can be readily extinguished by water, such as candles or alcohol-burning equipment (including “solid alcohol), may be used provided, adequate precautions are taken to prevent any ignition of any combustible materials.
- b. Candles may be used on tables used for food service, if securely supported on substantial noncombustible bases, so located as to avoid danger of ignition of combustible materials. Candle flames shall be protected.

- c. “Flaming Sword” or other equipment involving open flames and flamed dishes, such as Cherries Jubilee, Crepes Suzette, etc., may be permitted provided that adequate precautions are taken.

## 3. COOKING AND FOOD WARMING

Use of cooking devices shall be disclosed at the time of application for a permit. Each exhibit using cooking or food warming devices may be subject to individual inspection. Only cooking devices disclosed on the original permit application will be allowed. Cooking and food warming devices in exhibit booths shall be in accordance with the Life Safety Code, Section 9-4.4.3.9 that provides the following:

**9-4.4.3.9** Cooking and food warming devices in exhibit booths shall comply with 31-2.4 (see above) and the following:

### a. GAS FIRED DEVICES

1. Natural gas fired devices shall be installed in accordance with 7-1.1

**7-1.1** Equipment utilizing gas and related gas piping shall be installed in accordance with NFPA 54, National Fuel Gas Code, or NFPA 58, Standard for Storage and Handling of Liquefied Petroleum Gases.

NOTE: A separate permit is required from the City of Orlando Permitting Department for all gas installations.

2. The use of LP-Gas Cylinders is prohibited.

**EXCEPTION TO (A 2)** // Non-refillable cylinders may be used.

- b. Devices shall be isolated from the public by at least 4 feet or by a barrier between the devices and the public.
  - c. Multi-well cooking equipment using combustible oils or solids shall comply with 7-2.3
- 7-2.3** Commercial cooking equipment shall be installed in accordance with NFPA 96, Standard for the Installation of Equipment for the Removal

of Smoke and Grease-Laden Vapors from Commercial Cooking Equipment.

- d. Single-well cooking equipment using combustible oils and solids shall:
  - 1. Have lids available for immediate use.
  - 2. Be limited to 288 sq. inches of cooking space.
  - 3. Be placed in noncombustible surface materials.
  - 4. Be separated from each other by a minimum horizontal distance of 2 ft.

**EXCEPTION TO (4 D)** // Multiple single-well cooking equipment where the aggregate cooking surface does not exceed 288 sq. inches.

- 5. Be kept at a minimum horizontal distance of 2 feet from any combustible material.
- e. A 20 B.C. fire extinguisher shall be provided within the booth for each device or an approved automatic extinguishing system shall be provided. NOTE: All fire extinguishers shall be currently inspected and tagged by a licensed fire extinguisher company.

## ***Motorized Vehicles***

Motorized Vehicles shall be defined as any vehicle which is propelled by an internal combustion engine using a Class I or Class II fuel, such as but not limited to: automobiles, trucks, motorcycles, aircraft, watercraft or lawnmowers.

When placing motorized vehicles inside a venue, occupancy consideration shall be given to exits and exit access. Vehicles must be positioned prior to the opening of an event to the public. See (e) below. Each vehicle shall be subject to inspection for compliance with items (a) through (e).

Motorized vehicles on display within assembly occupancy shall be in accordance with the Life Safety Code (NFPA 101) Section 9-4.4.4 which provides the following:

- a. All fuel tank openings shall be locked and sealed in an approved manner to prevent the escape of vapors. Fuel tanks shall not be more than one quarter full or contain more than 5 gal. of fuel, whichever is less.
- b. At least one battery cable shall be removed from the batteries used to start the vehicle engine. The disconnected battery cable shall then be taped. (It is preferred that the positive or "hot" cable is disconnected.)
- c. Batteries used to power auxiliary equipment shall be permitted to be kept in service.
- d. Fueling or defueling of vehicles shall be prohibited.
- e. Vehicles shall not be moved during show hours.